Hospice of Montezuma currently offers dental insurance through Delta Dental / and Rocky Mountain Health Plans.

The plan that we are enrolled to participate in is the Delta Dental Premier High Option \$1500 with Prevention First plan.

Visit their website, www.deltadentalco.com for:

- Benefit information
- Copies of your Explanation of Benefits (EOB) statements
- Benefits used to date
- Help in finding a dentist

Their Customer Relations department is available Monday – Friday, 8:00 a.m. to 6:00 p.m. (MST)

800-610-0201

After normal business hours, you can use the Integrated Voice Response system for info on eligibility, benefits and claims status. Same number 800-610-0201.

## **Subscriber Connection**

To get your benefit information and print your insurance cards, you must register for a User Name and password.

- 1. Go to www.deltadentalco.com; select the "Subscriber Connection" link.
- 2. Select the "New Users" link.
- 3. You will be directed to the national Delta Dental site.
- 4. Select "I am the subscriber & have coverage with Delta Dental"; click "go".
- 5. Enter the required information in the fields provided. NOTE: Your Subscriber # is your Social Security Number with

no dashes or spaces

- 6. Click "Register User".
- 7. Complete the required fields.
- 8. Select a security question and provide the answer.
- 9. Click "Register User".

Sometimes you must close the website and go back in to log in after registering or changing password.

Once a User Name and password have been created, the whole family must use the same User Name and password.